# THE INTERNATIONAL SOS **DIFFERENCE**



We are the only provider capable of deploying assistance services

in unstable/war/conflict/extreme/natural/ or man-made hazardous environments.



Half of our workforce are medical professionals





#### ISO 9001:2008 certification

across all business lines & all registered companies.

#### ISO/IEC 27001:2013 certification

Security best practices for customer data.

## **Award - winning**

travel security joint venture with Control Risks since 2008.



of medical cases result in no cost or claim to the insurer.

73% of members are very likely to recommend us.

LESS THAN 2% of travel security cases require evacuation or repatriation.

The world's first and leading global network and infrastructure, established over 30+ vears.

**Unlimited advice and** referrals for your workforce.



### Superior account management support

Your own dedicated team to manage your account

Free online content library



TravelTracker: The only tracking system fully integrated with medical and security assistance.



Unique medical expertise: Including emergency, occupational travel & mental health, aeromedical and conflict zone.



Account management: Your own dedicated team to manage your account. Including commercial matters, service implementation and ongoing administrative support.



TravelTracker: Multi-channel communication capability - email, SMS, and text-to-speech protocols. Automated 'resend' capability to ensure travellers acknowledge/respond to your messages.



Joint venture: In-country experts use a mixture of technical and on-the-ground sources to grather and assess the real-time issues that are relevant to you.

Analysis and on-call advice on what is needed to keepyour people safe and productive.