Assistance App:
COVID Trip Planner FAQs

WHAT IS COVID TRIP PLANNER?

COVID Trip Planner will help you better understand how to plan your travel based on the passport that you hold, your vaccination status, travel rules by destination, and quarantine mandates. You will also have access to any necessary forms that you may need to complete prior to departure.

COVID Trip Planner will help you answer the following questions when considering travel:

- **Can I go?** i.e., What are the entry and departure requirements for my destination(s)?
- **Should I go?** i.e., Do I need to quarantine upon my return? Do I need to provide any specific documentation that I may not have?
- **How do I go?** i.e., Do I need a negative COVID test before leaving? Do I need to provide my vaccination card?

HOW IS COVID TRIP PLANNER ACCESSED?

Login to the Assistance App and tap the COVID Trip Planner button to get started.

HOW DETAILED IS COVID TRIP PLANNER? CAN I SEARCH PARTICULAR REGIONS OR CITIES?

When entering your trip details in the COVID Trip Planner, you may enter a country, city, or airport code. Information returned is based on the rules for that country, city or region.

WHERE DOES THE DATA COME FROM IN COVID TRIP PLANNER?

The data in COVID Trip Planner comes from our partnership with Sherpa, a company that specializes in COVID-related travel information.

HOW OFTEN IS THE DATA UPDATED?

Sherpa's data is updated continuously, as countries and regions change their COVID-related rules and requirements.

WHAT IS THE PLAN FOR EXPANDING COVID TRIP PLANNER?

Future enhancements of the COVID Trip Planner include: the addition International SOS' unparalleled medical and security risk ratings, location guide references, active Alerts, and the capability for a traveler to enter their COVID infection status.