

Dear Workforce,

As you may know, (organization name) uses <u>International SOS</u> as our workforce and travel risk management partner. International SOS is a market-leading company helping organizations around the globe protect their people from medical and security risks while at home and during domestic and international travel.

One of the key benefits of our partnership with International SOS is the availability of the **Assistance App, a** mobile app that helps you plan for travel, receive advice from experts and get assistance from a live person anytime, anywhere. The Assistance App is free for all (Organization Name) employees and available for download now.

Recently, International SOS released a new version of the Assistance App. The new App features a more modern and intuitive interface and a slew of new features to help you plan your trips with personalized checklists, detailed location guides and **up-to-the-minute information** on the COVID-19 crisis and resulting travel restrictions.

So why download the app? For many reasons, but here are Six Ways the Assistance App Can Help You:

- 1. **Avoid risks and trip disturbances** with the latest on COVID-19 including inbound and outbound travel restrictions.
- 2. Avoid delays with pre-trip preparation checklists tailored to your location.
- 3. **Receive push notifications about developing incidents or emergencies** that may affect your health, safety, or cause delays in your travel.
- 4. **Research your travel destinations** to better understand the requirements such as needed vaccinations and developing situations that may affect your health and safety. The custom content is developed and updated by International SOS's worldwide network of medical and security experts with local knowledge of each specific destination.
- 5. Access live a live person 24/7 for help when needed: No matter what the issue, International SOS can connect you with the medical, security, or travel professional you need to keep you healthy, safe, and productive. With one tap, the app will connect via chat or phone to a live person in one of the 27 International SOS' Assistance Centers around the globe.
- 6. If you're travelling, share your location with us, so we can offer help in case of an emergency.

For a detailed look at the Assistance App's functionality and features, go here to view the International SOS user guide.

DOWNLOAD THE APP TODAY

We strongly encourage all of you to download the Assistance App today. You can scan the QR code below with your smartphone to be taken directly to the App store for your device.





