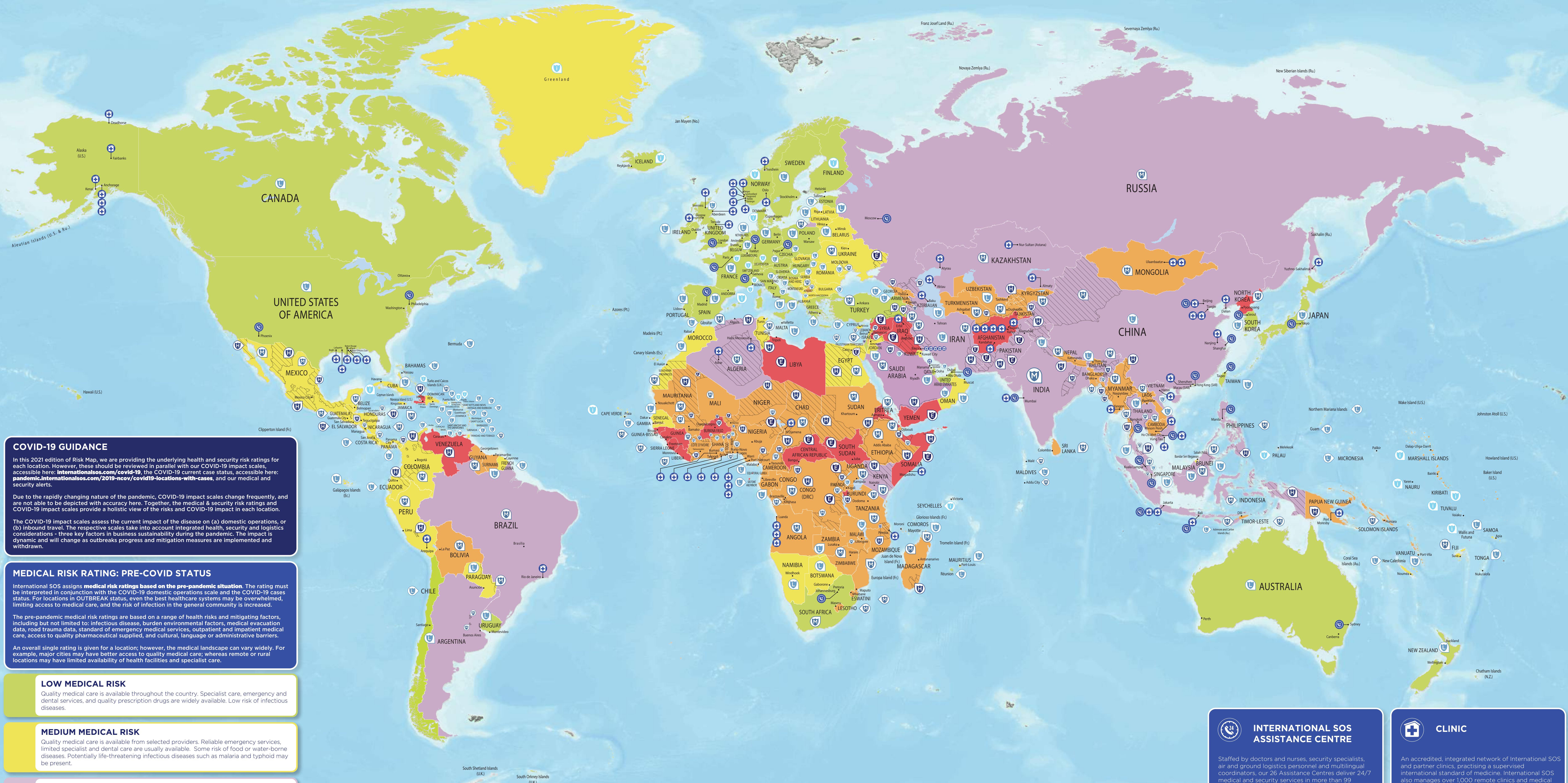


RISK MAP 2021

Global health & security risks



COVID-19 GUIDANCE

In this 2021 edition of Risk Map, we are providing the underlying health and security risk ratings for each location. However, these should be reviewed in parallel with our COVID-19 impact scales, accessible here: international.sos.com/covid-19, the COVID-19 current case status, accessible here: pandemic.international.sos.com/2019-ncov/covid19-locations-with-cases, and our medical and security alerts.

Due to the rapidly changing nature of the pandemic, COVID-19 impact scales change frequently, and are not able to be depicted with accuracy here. Together, the medical & security risk ratings and COVID-19 impact scales provide a holistic view of the risks and COVID-19 impact in each location.

The COVID-19 impact scales assess the current impact of the disease on (a) domestic operations, or (b) inbound travel. The respective scales take into account integrated health, security and logistics considerations - three key factors in business sustainability during the pandemic. The impact is dynamic and will change as outbreaks progress and mitigation measures are implemented and withdrawn.

MEDICAL RISK RATING: PRE-COVID STATUS

International SOS assigns **medical risk ratings based on the pre-pandemic situation**. The rating must be interpreted in conjunction with the COVID-19 domestic operations scale and the COVID-19 cases status. For locations in OUTBREAK status, even the best healthcare systems may be overwhelmed, limiting access to medical care, and the risk of infection in the general community is increased.

The pre-pandemic medical risk ratings are based on a range of health risks and mitigating factors, including but not limited to: infectious disease, burden environmental factors, medical evacuation data, road trauma data, standard of emergency medical services, outpatient and inpatient medical care, access to quality pharmaceutical supplied, and cultural, language or administrative barriers.

An overall single rating is given for a location; however, the medical landscape can vary widely. For example, major cities may have better access to quality medical care; whereas remote or rural locations may have limited availability of health facilities and specialist care.

LOW MEDICAL RISK

Quality medical care is available throughout the country. Specialist care, emergency and dental services, and quality prescription drugs are widely available. Low risk of infectious diseases.

MEDIUM MEDICAL RISK

Quality medical care is available from selected providers. Reliable emergency services, limited specialist and dental care are usually available. Some risk of food or water-borne diseases. Potentially life-threatening infectious diseases such as malaria and typhoid may be present.

VARIABLE MEDICAL RISK

Significant variation of medical risk: Quality medical care, emergency services, and dental care is available from selected providers in major cities, including prescription drugs. Elsewhere: availability of these services may be limited. Similarly, exposure to food, water-borne or potentially life-threatening infectious diseases may vary.

HIGH MEDICAL RISK

Basic emergency services, medical and dental care may be available. Specialist care is limited even in major cities. A wide range of quality prescription drugs may not be available. Food and water-borne infections are common. Potentially life-threatening infectious diseases such as malaria, typhoid and cholera may persistently pose a threat.

VERY HIGH MEDICAL RISK

Healthcare is almost non-existent or severely overstretched. There may be very limited or no primary care, emergency care or dental services. Quality prescription drugs are frequently unavailable. Food and water-borne infections are common. Potentially life-threatening infectious diseases such as malaria and cholera may be persistently present and large outbreaks may occur.

SECURITY RISK RATING DEFINITIONS

The security risk rating evaluates the threat posed to employees by political violence (including terrorism, insurgency, politically motivated unrest and war), social unrest (including sectarian, communal and ethnic violence) as well as violent and petty crime. Other factors, such as the robustness of the transport infrastructure, the state of industrial relations, the effectiveness of the security and emergency services and the country's susceptibility to natural disasters are also considered where they are of sufficient magnitude to impact the overall risk environment for employees.

INSIGNIFICANT SECURITY RISK

Rates of violent crime are very low. There is no significant political violence or civil unrest and little sectarian, communal, racial or targeted violence against foreigners. Security and emergency services are effective and infrastructure is sound. Transport services are of a high standard with good safety records and only occasional travel disruption. Industrial action affecting essential services is rare.

LOW SECURITY RISK

Violent crime rates are low and racial, sectarian or political violence or civil unrest is uncommon. If terrorism is a threat, groups have limited operational capabilities, and acts of terrorism are rare. Security and emergency services are effective and infrastructure is sound. Industrial action and transport disruption are infrequent.

MEDIUM SECURITY RISK

Periodic political unrest, violent protests, insurgency and/or sporadic acts of terrorism occur. Travellers and international assignees may face risk from communal, sectarian or racial violence and violent crime. Capacity of security and emergency services and infrastructure varies. Industrial action can disrupt travel.

HIGH SECURITY RISK

Protests are frequently violent and may target or disrupt foreigners; they may be exacerbated by governance issues, including security or law and order capacity. Violent crime and terrorism pose significant direct or incidental risks to employees. Communal, sectarian or racial violence is common and foreigners may be directly targeted. Certain parts of the country are inaccessible or off-limits to the traveller.

EXTREME SECURITY RISK

Government control and law and order may be minimal or non-existent across large areas. Serious threat of violent attacks by armed groups targeting employees. Government and transport services are barely functional. Large parts of the country are inaccessible to foreigners.

REGIONAL VARIATIONS

Security Risk Zones are areas within a country where the risks faced by employees are different from the country's overall risk environment, usually necessitating a different level of preparation.

INTERNATIONAL SOS ASSISTANCE CENTRE

Staffed by doctors and nurses, security specialists, air and ground logistics personnel and multilingual coordinators, our 26 Assistance Centres deliver 24/7 medical and security services in more than 99 languages, all over the world.

CLINIC

An accredited, integrated network of International SOS and partner clinics practising a supervised international standard of medicine. International SOS also manages over 1,000 remote clinics and medical sites in developed and emerging countries, offshore and remote locations on behalf of clients.