

# SUPPORTING YOU THROUGH THE COVID-19 CRISIS WITH CLINIC TELECONSULTATION



WORLDWIDE REACH. HUMAN TOUCH.

## Quick Guide to Clinic TeleConsultation

### THE COVID-19 CRISIS

At International SOS we understand that it may be challenging to consult with your doctor in person during the COVID-19 pandemic.

### OUR SOLUTION

To ensure that our clinical expertise remains available throughout the COVID-19 crisis, International SOS Clinics can assist with our Clinic TeleConsultation solution.

Clinic TeleConsultation allows our clinic-based doctors to remotely review and screen medical cases to deliver on-demand care.

### TeleConsultation App

The Clinic TeleConsultation App ensures that our Clinic team are at the end of your phone or tablet when a TeleConsultation appointment is made, making it simple and easy to access our medical expertise at any time.



SCAN TO  
DOWNLOAD

## HOW IT WORKS



- > **STEP 1:** Call your nearest clinic to set up a Clinic TeleConsultation video call appointment.
- > **STEP 2:** You will need adequate computer equipment or a smart phone with the App downloaded and internet access. If you don't, a telephonic consultation may be arranged instead.
- > **STEP 3:** The Clinic will email you to confirm the date and time of the appointment and provide you with either a link to the meeting appointment on our computer-based platform or provide you with the unique meeting number and password details to access the appointment on our App.
- > **STEP 4:** Click on the link or open the App at the time of your appointment to be connected to the doctor.
- > **STEP 5:** Patient medical record is created on Clinic Software, as per standard appointment process.

## BENEFITS OF THE SOLUTION



**Immediate access** to medical expertise and advice.



Compliance with **local movement restrictions**.



**Integration with Medical Assistance** including management of clinical conditions and treatment (including non-COVID-19).



**Ability to screen patients remotely** and refer potential COVID-19 cases to local health facilities.



**Expert oversight** of on-site medical operations.



**Assurance for your employees** who are unable to travel from operational sites.

## AVAILABLE TO

Clinic TeleConsultation is available to existing subscribers of our Clinic Plan solutions.

[Click here to enquire >](#)



## AVAILABLE IN

**ANGOLA**  
Talatona Medical Center  
+244 (0) 227 200 312

**MOZAMBIQUE**  
Pemba Clinic  
+258 (0) 872 287 920

Ilha Medical Center  
+244 (0) 927 034220

**NIGERIA**  
Lagos Clinic  
+234 (0) 1 462 5600

Maianga Medical Center  
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Amadi Clinic - Port Harcourt  
+234 (0) 84 463 890 extension 7068

**GHANA**  
Accra Clinic  
+233 (0) 302 781 258

Prodeco Onne Camp Clinic  
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Kumasi Clinic  
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**SMI (Service Médical International)**

Takoradi Clinic  
+233 (0) 302 781 258

Port Harcourt Ltd  
+234 (0) 803 407 0005

### REGULATORY COMPLIANCE

Our doctors deliver services which are appropriately licensed at the patient location and work in compliance with local health regulations. Personal health information is managed in accordance with relevant local data protection regulations.