

FACTS & FIGURES 2020/2021

PROTECTING & SAVING LIVES



OUR PEOPLE

10,000
employees

5,200
medical professionals

99
languages &
dialects spoken

Access to over
3,200
security specialists



OUR CLIENTS

12,000
global clients

89%
of the Fortune
Global 100

64%
of Fortune Global
500 companies



QUALITY DISTINCTION

Bureau Veritas Certification
for Personal Data Protection (GDPR)
first organisation certified globally

ISO/TS 13131 first organisation in the world
certified for delivery of TeleHealth services

ISO/IEC 27001:2013
for protecting
customer data

ISO 9001:2015
for superior quality
management
process



26
ASSISTANCE
CENTRES



500
REMOTE &
WORKPLACE SITES



300
OFFSHORE
INSTALLATIONS



65
CLINICS



90,000
PROVIDERS IN
OUR GLOBAL
ASSISTANCE
NETWORK ACROSS
227 COUNTRIES

Hospitals, physicians,
security specialists,
ambulances, travel
assistance and more.



12,000
MEDICAL
EVACUATION
& REPATRIATION
ACTIVITIES



KEY ACTIVITIES STATISTICS

4.1 million
assistance calls

1 million
medical services

44,000
security services



INTELLIGENCE & TRACKING

Intelligence &
analysis on
227 countries
& **440** cities

12 million
users of
our location
monitor

850
medical &
security reports
per month

364 million
Passenger Name
Records (PNR)



MEDICAL SERVICES

4,500
offshore medical cases

24,500
health checks

2,700
medical evacuation
response plans

MedSupply
delivers
300,000
medical kits
in a year

WORLDWIDE REACH.
HUMAN TOUCH.

INTERNATIONALSOS.COM

Based on data from 1 January to 31 December 2019. Numbers presented maybe rounded.