

# TRAVEL RISK OUTLOOK 2020



# QUESTIONS & PRESENTATION



Participants will be muted throughout.

Please write any questions you have in the 'questions' box anytime during the presentation. We will answer as many questions as we can at the end.

You can also send your questions to:  
[communications.mea@internationalsos.com](mailto:communications.mea@internationalsos.com)

You will be sent:

- A recording of the webinar
- A soft copy of the Predications Report and Travel Risk Map

# UPDATED TRAVEL RISK MAP



## **FIVE RESEARCH PILLARS**

Travel Risk Management  
Council views

Business Resilience  
Trends Survey

Country/Region Medical  
& Security Risk Ratings

Travel Risk Incident  
Case Data

On-the-ground Medical  
and Security Intelligence



## **TEN PREDICTIONS FOR**

# 2020



# TRAVEL RISK MANAGEMENT COUNCIL



**MARC BURROWS**  
Head of Global Mobility  
Services  
KPMG



**WILLIAM WITHAM**  
CEO  
Australia-Africa Minerals &  
Energy Group



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**WARNER HUDSON**  
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**JUDY KUSZEWSKI**  
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Global Sustainability  
Standards Board (GRI)



**JUKKA TAKALA**  
President  
International Commission on  
Occupational Health (ICOH)



**FRANCK BARON**  
Chairman  
PARIMA



**NICK PAHL**  
CEO  
Society of Occupational  
Medicine

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# TRAVEL RISK RESILIENCE MODEL



- Employer's role in Duty of Care provision – incl. bleisure
- Confusion over how to support Millennials & Generation Z
- High profile Duty of Care legal cases
- Start-ups and SMEs under resourced / inexperienced in how to mitigate risk

- Cybercrime / attacks
- Natural disasters, extreme weather
- Infectious diseases

- Geopolitical shifts and civil unrest
- Mental health support demands
- Physical health issues

# OUR EXPERTS



**MAZEN JOMAA**  
Regional Security Manager



**DR OLIVIER BARLES**  
Regional Medical Director

# TEN PREDICTIONS FOR 2020

## Prevention

- 1 **Risks borne from geopolitical shifts** will be the most important mobility challenge for businesses in 2020
- 2 **Mental health** issues will increase in importance in 2020
- 3 **Physical health:** organisations will be more proactive in safeguarding physical health in 2020

## Protection

- 4 **Cybercrime** is likely to grow and be an increasing risk to security in 2020 physical health in 2020
- 5 **Climate change** will exacerbate the occurrence of environmental disruptions in 2020
- 6 **Infectious disease outbreaks** from established and newly emerging pathogens will increase in 2020 due to multiple factors, including climate change, increasing urbanisation, diminishing vaccination coverage and security instability

## Productivity

- 7 **'Bleisure travel':** the debate whether an employer is responsible to cover bleisure as part of employee Duty of Care will amplify in 2020
- 8 **Millennials and Generation Z** entering the workplace with different preferences, expectations and attitudes to risk, will continue to challenge businesses to evolve their risk strategies
- 9 **High profile Duty of Care legal cases** will increase in 2020
- 10 **Start-ups and SMEs** that are under-resourced and inexperienced will struggle to meet Duty of Care obligations in 2020

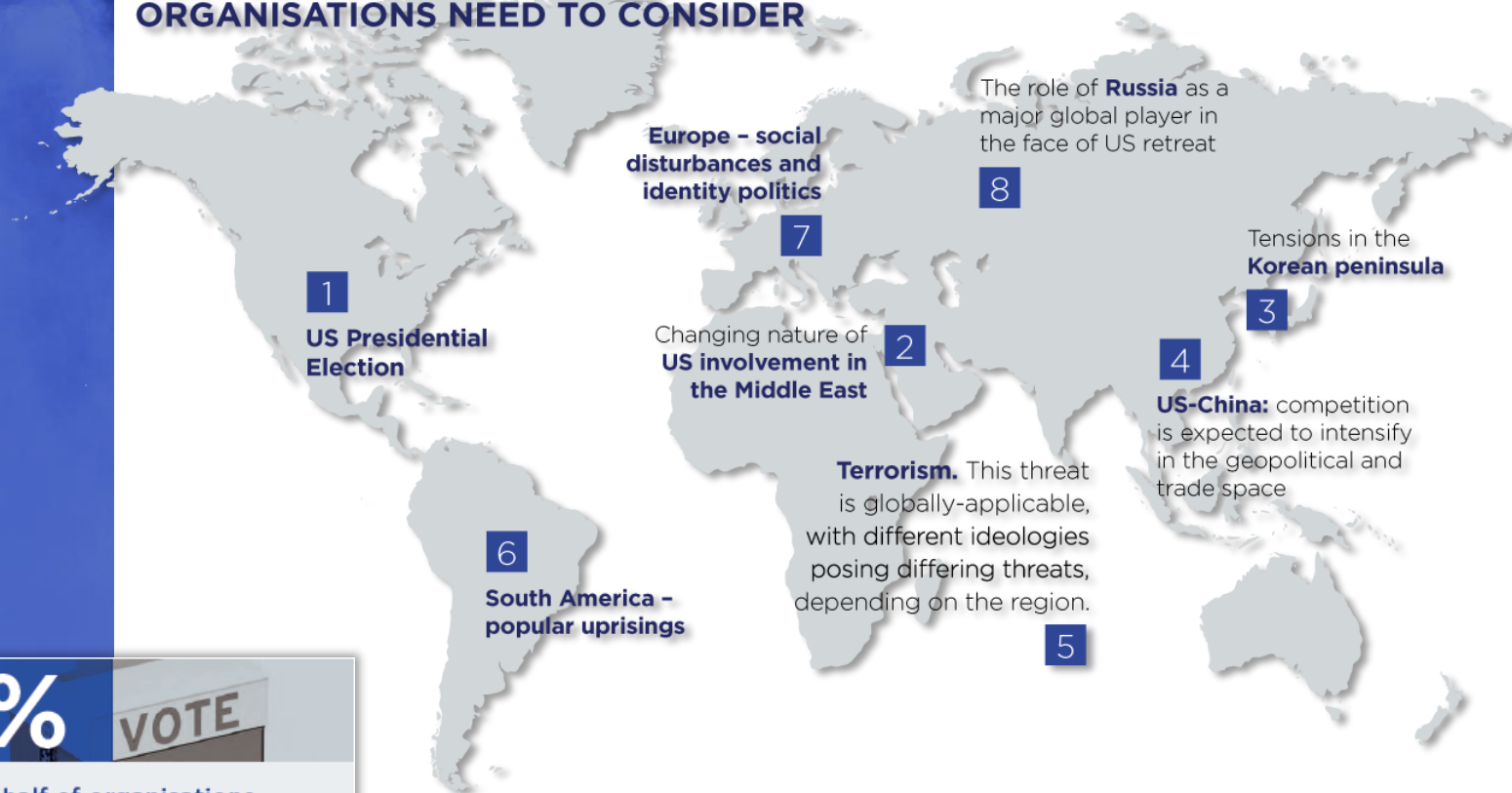
# RISKS BORNE FROM GEOPOLITICAL SHIFTS WILL BE THE MOST IMPORTANT MOBILITY CHALLENGE FOR BUSINESSES IN 2020

52%

VOTE

More than half of organisations (52%) surveyed believe geopolitical threats and civil unrest will be among the most likely causes of modified travel in 2020.

## GEOPOLITICAL SHIFTS IN 2020 THAT ORGANISATIONS NEED TO CONSIDER





## MENTAL HEALTH ISSUES ARE FORECAST TO INCREASE IN IMPORTANCE IN 2020



Yet only 15% of organisations include mental health issues in their travel policies. Of all regions, Americas, Africa & the Middle East are the best performers – with 19% including this.

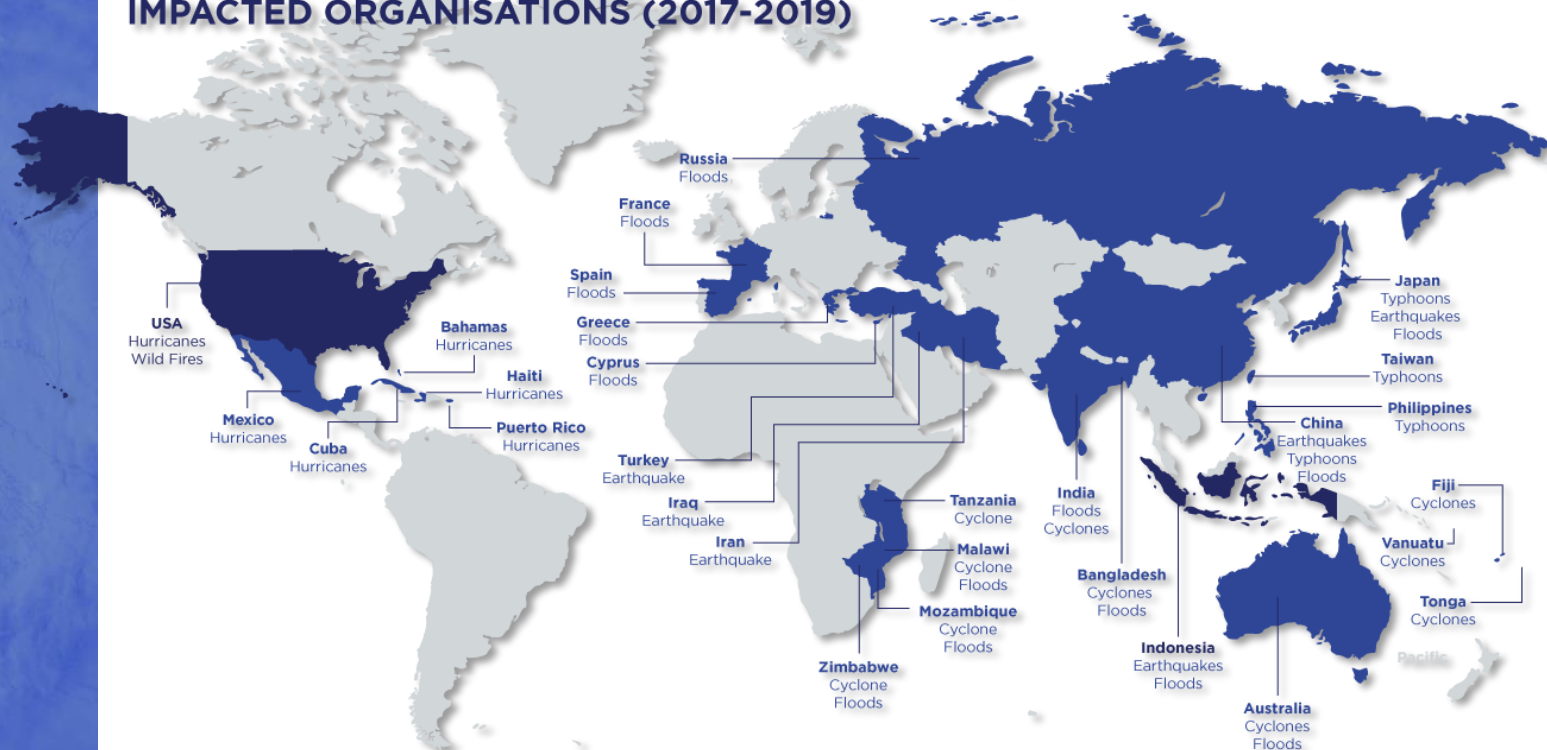
# CLIMATE CHANGE WILL EXACERBATE THE OCCURRENCE OF ENVIRONMENTAL DISRUPTIONS IN 2020

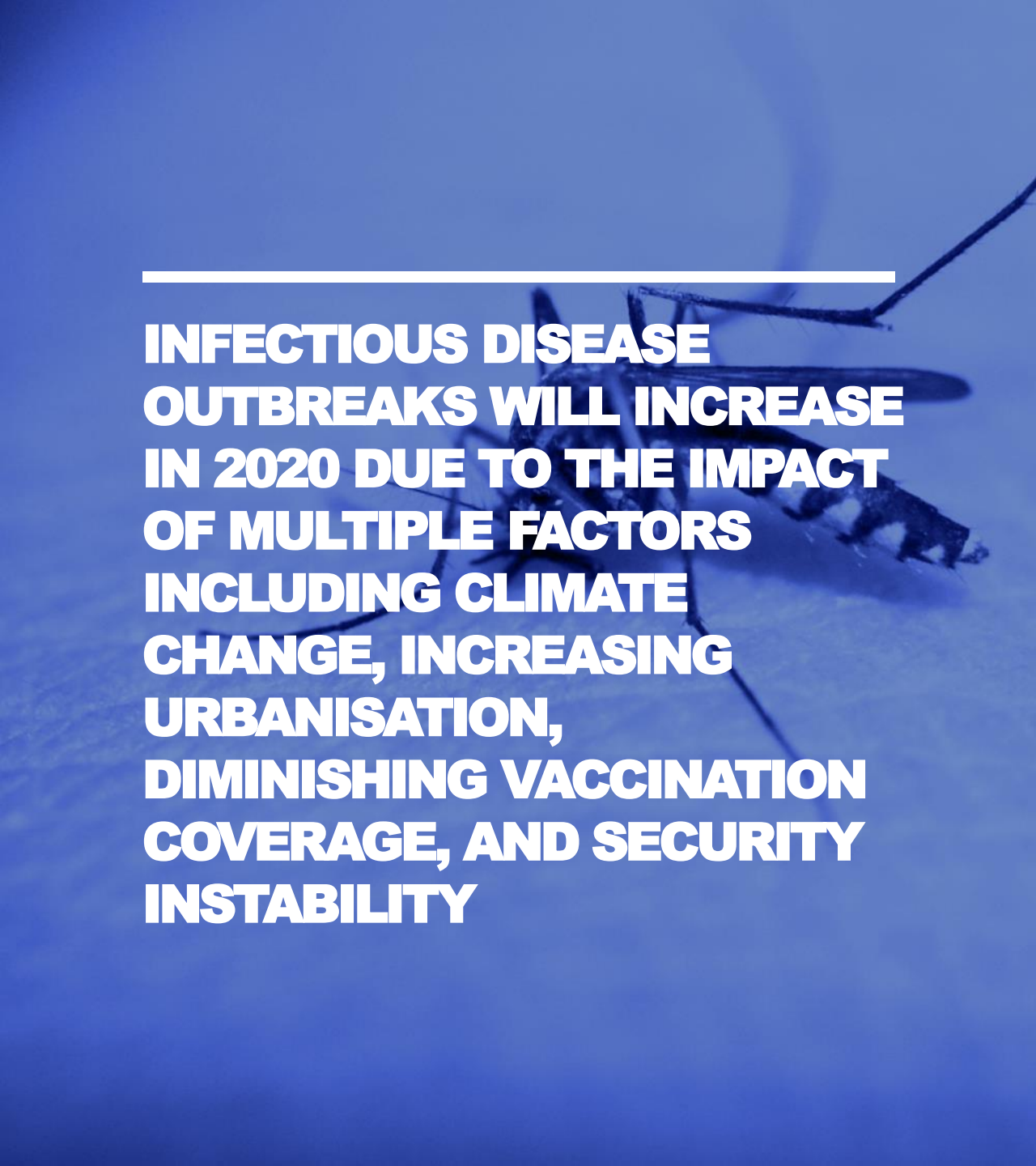
51%

Half of organisations (51%) believe that natural disasters will be among the most likely causes of modified itineraries in 2020.

Increased concerns about the future impact of natural disasters (66%) in **Russia**.

## NATURAL DISASTERS AND EXTREME WEATHER EVENTS WHERE INTERNATIONAL SOS SUPPORTED IMPACTED ORGANISATIONS (2017-2019)





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**INFECTIOUS DISEASE  
OUTBREAKS WILL INCREASE  
IN 2020 DUE TO THE IMPACT  
OF MULTIPLE FACTORS  
INCLUDING CLIMATE  
CHANGE, INCREASING  
URBANISATION,  
DIMINISHING VACCINATION  
COVERAGE, AND SECURITY  
INSTABILITY**



**“ You’ve got climate change, leading to the expansion of vector-borne diseases... malaria and dengue coming into the US now and spreading into ranges where it hasn’t been for hundreds of years. ”**

**Travel Risk Management Council**

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# CONTACT US

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